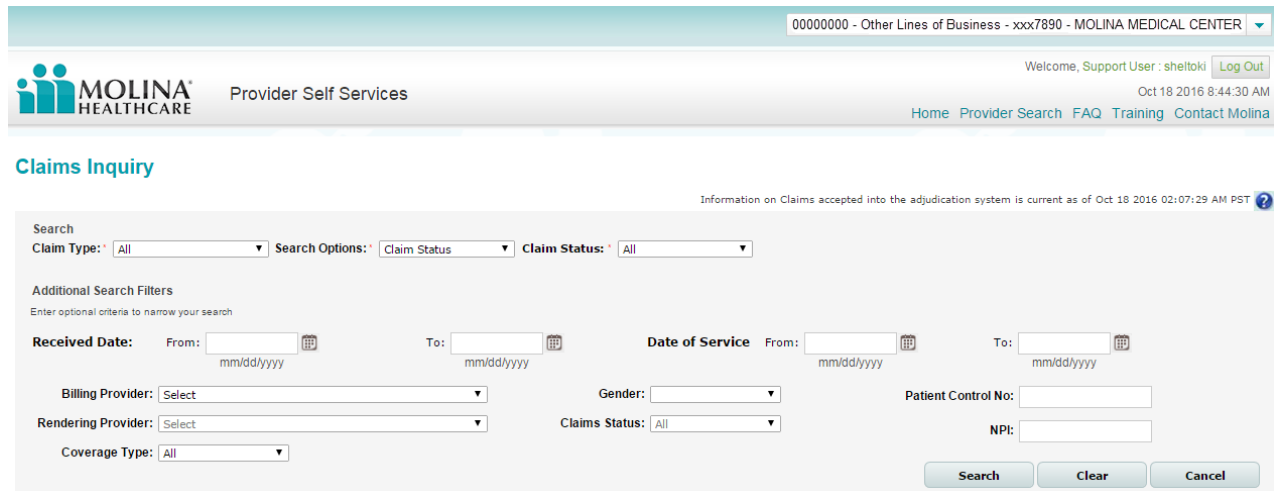


Claims Status Inquiry

This functionality enables the registered provider to search for and open claims for review through the Web Portal.



00000000 - Other Lines of Business - xxx7890 - MOLINA MEDICAL CENTER

Welcome, Support User : sheitoki Log Out

Oct 18 2016 8:44:30 AM

Home Provider Search FAQ Training Contact Molina

Claims Inquiry

Information on Claims accepted into the adjudication system is current as of Oct 18 2016 02:07:29 AM PST

Search

Claim Type: All Search Options: Claim Status Claim Status: All

Additional Search Filters

Enter optional criteria to narrow your search

Received Date: From: mm/dd/yyyy To: mm/dd/yyyy **Date of Service** From: mm/dd/yyyy To: mm/dd/yyyy

Billing Provider: Select **Gender:** Select **Patient Control No:**

Rendering Provider: Select **Claims Status:** All **NPI:**

Coverage Type: All

Search Clear Cancel

For a quick search just click Search button. This will bring up all your Professional and Institutional claims received in the last 12 months from any submission source with the default selections of;

Claim Type: All

Search Options: Claim Status

Claim Status: All

Your search results are driven by the TIN affiliation that is displayed at the top of the screen. You can expand or narrow down the search results by being more specific in the required or optional search fields; however no matter what the search the results will only include your past 12 months of data.

Required Fields

To search for a claim, select the Claim Type and search by one of the following as well as the optional search criteria:

- Member Name/DOB
- Member Number
- Tracking Number
- Claim Status

Optional Search Criteria

- Billing Provider
- Rendering Provider
- Coverage Type
- Patient Control Number (Your internal Identifier number)
- Claim Tracking Number
- NPI
- Gender
- Claim Status (see table below)

Status	Description
A1	Acknowledgment/Receipt – The claim/encounter has been received. This does not mean that the claim has been accepted for adjudication.
A2	Acknowledgment/Acceptance into adjudication system –The claim/encounter has been accepted into the adjudication system.
E1	Response not possible – System Status.
F1	Finalized/Payment – The claim/line has been paid.
F2	Finalized/Denial - the claim/line has been denied.
P0	Adjudication/Details – This is a generic message about a pended claim. A pended claim is one for which no remittance advice has been issued, or only part of the claim has been paid.
P1	Pending/In Process – the claim or encounter is in the adjudication system.

To further narrow your search you may also enter the Claims Received Dates (from and to) and Date of Service (from and to).

Search Results

Claims Inquiry

Information on Claims accepted into the adjudication system is current as of Oct 19 2016 02:22:41 AM PST ?

Search
 Claim Type: Search Options: Claim Status:

Additional Search Filters
 Enter optional criteria to narrow your search

Received Date: From: To: Date of Service From: To:

Billing Provider: Gender: Patient Control No:

Rendering Provider: Claims Status: NPI:

Coverage Type:

Your search information found 86 claim(s). If you are looking for a particular claim or group of claims, narrow your search by using the Additional Search Filters.

Claims Found

Click on an underlined column header to sort or hover over a ? for help with that column

Claim ID ?	Member Name ?	Billed Amt	Service Date From	Service Date To	Received Date	Submission Type*	Status	Status Date	Claim Type	Attachments
<input type="text" value=""/>	<input type="text" value=""/>					<input type="text" value="Select"/>	<input type="text" value="Select"/>		<input type="text" value="Select"/>	
1628889172	POTTER, HARRY	158.00	10/05/2016	10/05/2016	10/14/2016		Paid	10/17/2016	PROFESSIONAL	
1628889159	WEASLEY, CHARLES	105.00	10/05/2016	10/05/2016	10/14/2016		Paid	10/17/2016	PROFESSIONAL	
1628889152	GRAINGER, HERMIONE	105.00	10/05/2016	10/05/2016	10/14/2016		Paid	10/17/2016	PROFESSIONAL	
1628889166	WEASELY, RONALD	60.00	08/24/2016	08/24/2016	10/14/2016		Pending/In Process	10/18/2016	PROFESSIONAL	
1628889180	POTTER, HARRY	167.00	10/06/2016	10/06/2016	10/14/2016		Paid	10/18/2016	PROFESSIONAL	
162861039872	WEASELY, RONALD	356.00	09/21/2016	09/21/2016	10/12/2016		Paid	10/18/2016	PROFESSIONAL	
162861039871	WEASELY, RONALD	100.00	09/08/2016	09/08/2016	10/12/2016		Paid	10/18/2016	PROFESSIONAL	
16286892323	GRAINGER, HERMIONE	146.00	10/03/2016	10/03/2016	10/12/2016		Paid	10/17/2016	PROFESSIONAL	
16286892335	GRAINGER, HERMIONE	105.00	10/03/2016	10/03/2016	10/12/2016		Paid	10/17/2016	PROFESSIONAL	
16286883190	POTTER, HARRY	283.00	10/03/2016	10/03/2016	10/12/2016		Paid	10/17/2016	PROFESSIONAL	

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Print

*Submission Types are only applicable to claims submitted via Web Portal.

Please Note: If your search finds more than 100 claims, only the first 100 claims will be displayed.

- Results can be sorted by ascending or descending order by clicking on the column labels
- Click on Member Name to view the Member's Information
- Click on the Claim ID to view the claim details

Claims Details

Claims Inquiry

[Print Claim Summary](#)
[Back](#)

Information on Claims accepted into the adjudication system is current as of Oct 19 2016 02:22:41 AM PST [?](#)

Search

Claim Type: Search Options: Claim Status:

Additional Search Filters

Enter optional criteria to narrow your search

Received Date: From: To: Date of Service From: To:

Billing Provider: Gender: Patient Control No:

Rendering Provider: Claims Status: NPI:

Coverage Type:

[Search](#) [Clear](#) [Cancel](#)

Claim Details

General Information

Member Name: POTTER, HARRY
 Claim Status Category:
 Claim Header Status: Paid
 Rendering Provider Name: DUMBLEDORE, ALBUS
 Rendering Provider NPI: 000000000
 Check Paid Date: 10/17/2016
 Service Date To: 10/05/2016

Claim Number: 12345678901
 Claim Status Effective: 10/5/2016
 Billed Amount(\$): 158.00
 Check Number: EFT2578704
 Service Date From: 10/05/2016
 Patient Control Number: 11111111111
 Amount Paid(\$): 51.55

Claim Line Items

Claim Line	Service From Date	Service To Date	Rev Code	Service Code	Modifiers	Units	Billed Amt	Deductible	Co-Ins	Paid Amt	Co-Pay	Line Status Effective	Status	Remit Message
1	10/05/2016	10/05/2016		99203	UD	1	158.00	0.00	0.00	51.55	0.00	10/5/2016	Paid	

Showing 1-1 of 1 per page [Page 1 of 1](#)

[Save As Template](#)
[Appeal Claim](#)
[Void Claim](#)
[Correct Claim](#)
[View Diagnosis Code](#)
[Print Claim Summary](#)
[Back](#)

On the Claims Details page you can view the complete details of the claim as well as the following:

- Add Attachments (if it has Pending/In Process/In Adjudication status)
- Save the claim as a Template
- Void the claim
- Correct the claim (if it has Paid or Denied status)
- **TX Only** - Appeal the claim (if it has Paid or Denied status)
- View Diagnosis Code
- Print Claim Summary
- Return to Claim Search Results